



## Curriculum Vitae

# Raido Ivalo

## Education and Qualifications

- 2009–2011 Tallinn University of Technology, International Business Administration, MBA
- 1996–2002 Tallinn University of Technology, Telecommunications, MSc

## Career

- 2020–2024 Twilio Estonia OÜ, Engineering Manager
- 2018–2020 Ericsson Eesti AS, Head of IoT Technical Operations (Estonia, Sweden, USA, Japan)
- 2017–2018 Ericsson Eesti AS, Head of ADM and MS IT Finland and Baltics (Estonia, Poland, Finland)
- 2016–2017 Ericsson Eesti AS, Head of Support and Repair Customer Unit Telia Company (Estonia, Latvia, Lithuania, Denmark, Sweden, Norway, Finland)
- 2014–2016 Ericsson Eesti AS, Head of Emergency Handling RECA (Estonia, Russia, Finland, Sweden, Hungary)
- 2015–2016 ERC Europe in Budapest, Acting Head of ERC Europe (Estonia, Russia, Finland, Sweden, Hungary)
- 2011–2014 Ericsson Eesti AS, Software Deployment Manager (Estonia)
- 2006–2011 Ericsson Eesti AS, Service Delivery Manager (Estonia)

**Native Language:** Estonian

**Foreign Languages:** English, German, Danish, Russian