

Enefit AS Campaign to Switch to E-invoicing, Autumn 2025

From 1 November 2025 to 31 December 2025, Enefit AS will run a customer campaign in which all customers who switch from paper invoices to e-invoices will be entered into a prize draw to win electricity bill compensation worth up to 2 × €200. The draws will take place on 1 December and 31 December 2025.

Campaign terms and conditions:

1. The campaign is organised by Enefit AS (hereinafter: **Enefit**), registry code 16130213, registered address Lelle 22, 11318 Tallinn (hereinafter: **campaign organiser**); phone 777 4040, email teenindus@energia.ee.
2. The campaign will run from 1 November 2025 to 31 December 2025.
3. The campaign is carried out in the Republic of Estonia.
4. The campaign organiser establishes the procedure for conducting the campaign in these rules. All decisions made by the campaign organiser during the campaign are final and binding on all participants.
5. The total prize fund for the campaign is €400.
6. As part of the campaign, two (2) winners will be drawn from all participants, each of whom will receive compensation for their Enefit electricity bill(s) worth up to €200 (two hundred euros) (hereinafter: **prize**).
7. All Enefit customers who switch from paper invoices to e-invoices during the campaign period and remain customers at the time of the prize draws (1 December and 31 December 2025) will automatically be entered into the campaign.
8. The winners of the campaign will be drawn by the campaign organiser on two occasions: 1 December and 31 December 2025.
9. The winners of the campaign will be drawn by the campaign organiser using a random generator (random.org application).
10. Each customer can win only once. If the same participant is selected in both draws, a new winner will be drawn.
11. The prize is awarded no later than 30 days after the end of the campaign.
12. The winner will be contacted personally to arrange delivery of the prize.
13. If the winner cannot be contacted within 30 days after the end of the campaign, the campaign organiser reserves the right to withhold the prize.
14. The value of the prize will not be paid out in cash or exchanged for any other item or service.
15. The campaign organiser assumes all responsibility for fulfilling all legal obligations related to the awarding of prizes.
16. The campaign organiser reserves the right to make changes or clarifications to the campaign terms and conditions and/or to cancel the campaign, with campaign participants being notified immediately on the homepage of the campaign organiser: www.enefit.ee/earve. Any changes, clarifications and/or the cancellation of the campaign are deemed communicated to the participants from the moment the relevant notice is posted on the homepage of the campaign organiser.
17. Additional information about the campaign is available by email at teenindus@energia.ee.
18. Complaints related to the campaign should be sent by email to teenindus@energia.ee. The campaign organiser responds to complaints related to the campaign within ten working days of receipt of a written complaint.
19. All disputes related to the campaign are resolved in accordance with the laws of the Republic of Estonia in force during the campaign.