

Enefit as High-speed Internet Campaign, Autumn 2025

From 1 November to 31 December 2025, Enefit AS (hereinafter: **Enefit**) is running a customer campaign in which all customers who join the high-speed internet network of Enefit during this period and sign a contract with an internet service provider (operator) by 15 March 2026 will have their final two Enefit high-speed internet instalments waived.

Campaign terms and conditions:

1. The campaign is organised by Enefit AS, registry code 16130213, registered address Lelle 22, 11318 Tallinn (hereinafter: **campaign organiser**); phone 777 4040, email teenindus@energia.ee.
2. The campaign will run from 1 November 2025 to 31 December 2025.
3. The campaign is carried out in the Republic of Estonia.
4. The campaign organiser establishes the procedure for conducting the campaign in these rules. All decisions made by the campaign organiser during the campaign are final and binding on all participants.
5. The campaign prize fund per customer is up to 100.60 euros.
6. As part of the campaign, the last two instalments (hereinafter: **prize**) for all customers who join the high-speed internet network of Enefit will be cancelled, up to a total value of 100.60 euros (one hundred euros and sixty cents), provided that the customer has signed a contract with an internet service provider or operator by 15 March 2026 at the latest.
7. Everyone who signs a contract for Enefit's high-speed internet network during the campaign period, selects an interest-free six-installment payment plan and concludes a contract with an internet service provider or operator by 15 March 2026, will automatically participate in the campaign (hereinafter: **winner**).
8. The prize will be issued no later than 31 March 2026, meaning that the last two instalments of all customers who join Enefit's high-speed internet network will be cancelled by 31 March 2026 at the latest.
9. The value of the prize will not be paid out in cash or exchanged for any other item or service.
10. The campaign organiser assumes all responsibility for fulfilling all legal obligations related to the awarding of prizes.
11. The campaign organiser reserves the right to make changes or clarifications to the campaign terms and conditions and/or to cancel the campaign, with campaign participants being notified immediately on the homepage of the campaign organiser: www.enefit.ee/earve. Any changes, clarifications and/or the cancellation of the campaign are deemed communicated to the participants from the moment the relevant notice is posted on the homepage of the campaign organiser.
12. Additional information about the campaign is available by email at teenindus@energia.ee.
13. Complaints related to the campaign should be sent by email to teenindus@energia.ee. The campaign organiser responds to complaints related to the campaign within ten working days of receipt of a written complaint.
14. All disputes related to the campaign are resolved in accordance with the laws of the Republic of Estonia in force during the campaign.