Enefit Volt's charging customers who are also electricity or charging solution customers are offered a 10% discount (hereinafter discount) on the charging service at Enefit Volt's public charging points from 28 October 2024.

The offer is indefinite and valid until:

- Enefit Volt's public charging customer (hereinafter public charging customer)
 has a valid electricity contract (hereinafter electricity customer); or
- the charging solution customer has ordered from Enefit the installation of an electric vehicle charger for their home or business, including sales and rental customers whose chargers are on the Enefit Volt Home platform (hereinafter charging solution customer).

The discount can only be used for one Enefit Volt public charging account. There can only be one public charging account per electricity or the charging solution customer linked to the discount. The discount will be activated only if the customer has fulfilled all contractual obligations to Enefit AS (including in case of debts).

To activate the discount, the customer must fill in the enquiry form in Enefit's self-service portal and specify their Enefit Volt username (email address) for which the discount should be applied. A notification of the discount activation will be sent to the email associated with the Enefit Volt app username. The discount takes effect upon notification and is not applied retroactively.

Residents within an apartment association making joint purchases are kindly requested to activate the discount through the authorised representative of the apartment association who can fill in the enquiry form in the self-service portal of Enefit.

The discount is applied to the kWh price listed in Enefit Volt's <u>public price list</u>. The discount does not apply to the time tariff. The discount will be reflected on the invoice for the charging service (standard price is displayed in the Enefit Volt app).

The discount is linked to the charging service package and will not be transferred if the package is changed. The discount cannot be combined or stacked with other discounts or promotional offers. The discount applies to private and business customers with immediate payment as well as to contractual Enefit Volt business customers with monthly billing.